

# City of Hollywood

## ADA Nondiscrimination Statement & Grievance Procedure

The landmark Americans with Disabilities Act (“ADA” or “the Act”), enacted on July 26, 1990, provides comprehensive civil rights protections to individuals with disabilities in the areas of employment, public accommodations, State and local government services, and telecommunications. This regulations implements subtitle A of title II of the ADA, which applies to State and local governments. The City of Hollywood is committed to ensuring compliance with this act and its provisions.

Subtitle A protects qualified individuals with disabilities from discrimination on the basis of disability in the services, programs, or activities of all State and local governments. Consistent with the final rule, the City of Hollywood has designated a responsible employee and has adopted a grievance procedure for those individuals wishing to file a grievance.

Section 35.170 provides that any individual who believes that he or she or a specific call of individuals has been subjected to discrimination on the basis of disability by a public entity may, by himself or herself or by an authorized representative, file a complaint under this part within 180 days of the date of the alleged discrimination. Filing the complaint with any federal agency will satisfy the requirement for timely filing.

Complaints filed with the Department of Justice may be sent to the Coordination and Review Section, P. O. Box 66118, Civil Rights Division, U.S. Department of Justice, Washington, D.C. 20035-6118.

The City Engineer for the City of Hollywood has been designated to coordinate its efforts to comply with and carry out its responsibilities under Subtitle A, including any investigation of any complaint communicated to it alleging its noncompliance with this part or alleging any actions that would be prohibited by this part.

Luis. A. Lopez, P.E.  
City Engineer  
Hollywood City Hall  
2600 Hollywood Blvd. Room 308  
Hollywood, FL 33020  
954.921.3251

Complaints should be addressed to: Luis. A. Lopez, P.E. City Engineer, Hollywood City Hall, 2600 Hollywood Blvd. Room 308, Hollywood, FL 33020, 954.921.3251, who has been designated to coordinate ADA compliance efforts.

- A complaint should be filed in writing, contain the name and address of the person filing it, and briefly describe the alleged violation of the regulations.
- If the complainant wishes to have an in person meeting to verbally file their complaint, an appointment should be made with the City Engineer by calling 954.921.3251.
- A complaint should be filed within 180 days after the complainant becomes aware of the alleged violation.
- An investigation, as may be appropriate, shall follow a filing of complaint. The investigation will be conducted by the City Engineer or appropriate designee. These procedures contemplate informal but thorough investigations, affording all interested persons and their representatives, if any, an opportunity to submit evidence relevant to the complaint.
- A written determination as to the validity of the complaint and a description of the resolution, if any, shall be issued by the City Engineer or designee and a copy forwarded to the complainant no later than 30 days after conclusion of investigation.
- The right of the person to a prompt and equitable resolution of the complaint filed hereunder shall not be impaired by the person’s pursuit of other remedies such as the filing of an ADA complaint with the responsible federal department or agency. Use of this grievance procedure is not a prerequisite to the pursuit of other remedies.
- These procedures shall be construed to protect the substantive rights of interested persons to meet appropriate due process standards and to assure that the City of Hollywood complies with the ADA and implementing regulations.