



# A Guide for New Residents

## A message from Mayor Josh Levy



Dear Neighbor,

On behalf of the City of Hollywood, I would like to welcome you to our wonderful community! You've made a great choice in selecting Hollywood as your home. Located in the heart of South Florida, Hollywood truly has something for everyone. With 7 miles of Blue Wave Certified Clean beaches; Florida's only oceanfront Boardwalk featuring exciting resorts, shops and restaurants; an historic Downtown District with quaint sidewalk cafés, spectacular outdoor murals, shops and galleries—you'll find plenty to do and plenty to love about Florida's Hollywood.

Founded in the 1920's by Joseph Young, Hollywood was envisioned as a "dream city-by-the-sea" where people could "make a living and live while they made it." With a population of nearly 150,000, Hollywood is Florida's 12th largest city.

Historic yet contemporary, casual and cosmopolitan, it has always been a magnet for a colorful variety of people and cultures. Hollywood's special appeal has been recognized with by travelers who've rated Hollywood Beach among the top ten best beaches in America. The city encompasses nearly 30 square miles and includes within its borders more than 60 parks, world class resorts, exceptional restaurants and more than 1,500 acres of native mangrove preserves and marshes where nature lovers can fish, bike, hike and kayak.

Hollywood's ideal location, between Fort Lauderdale and Miami, has made it a perfect place to call home. With diverse neighborhoods, easy access to transportation routes and an international airport and seaport, Hollywood offers unparalleled access to all that South Florida has to offer.

We hope this guide will help you as you settle in and get to know your new city. It provides an overview of the many services the City of Hollywood provides along with numbers to call to get additional information about city programs and services.

Again, welcome and enjoy your new neighborhood and home.

-Mayor Josh Levy



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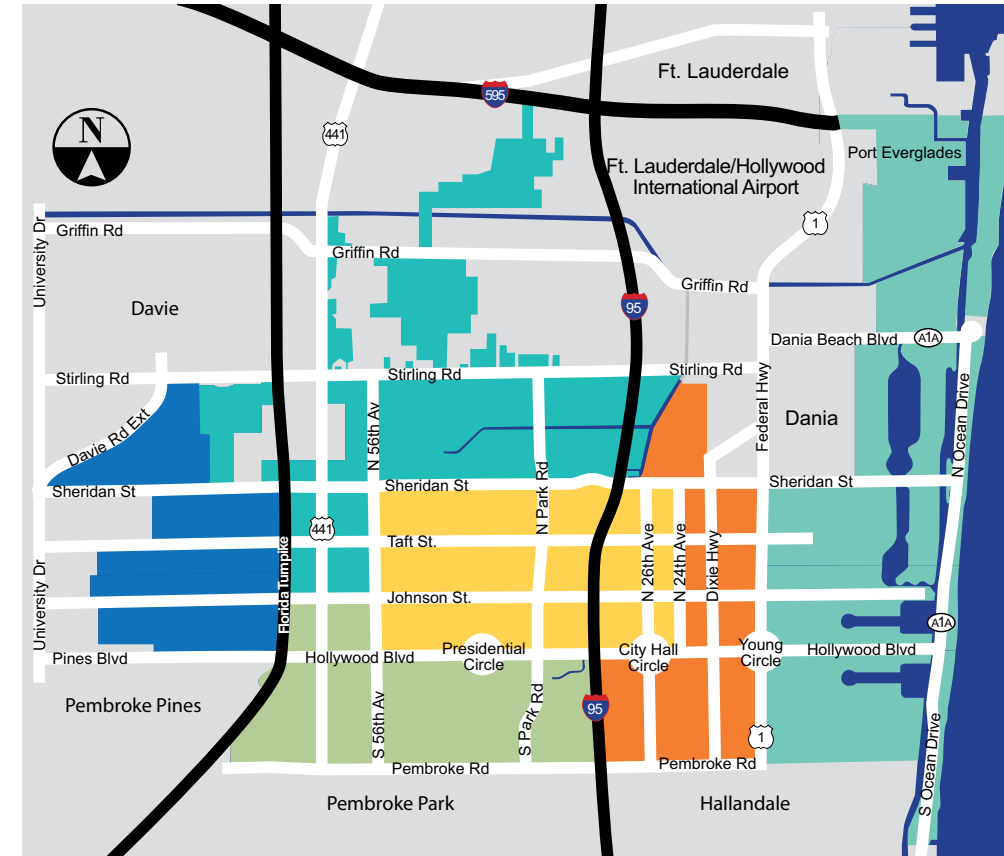
## Meet Your City Officials



Pictured above from left to right are District 1 Commissioner Debra Case, District 2 Commissioner Peter Hernandez, Mayor Josh Levy, District 6 Commissioner Linda Sherwood, District 5 Commissioner Kevin Biederman, District 3 Commissioner Traci Callari and District 4 Commissioner Richard Blattner.

## Map of Commission Districts

Below is a map showing each of the Commission Districts. The Mayor is elected city-wide. To reach the Mayor or your Commissioner by phone, please call 954.921.3321 or e-mail [mayor-commissioners@hollywoodfl.org](mailto:mayor-commissioners@hollywoodfl.org).



Josh Levy, Mayor  
E-mail: [jlevy@hollywoodfl.org](mailto:jlevy@hollywoodfl.org)

Commissioner Debra Case  
District 1  
[dcase@hollywoodfl.org](mailto:dcase@hollywoodfl.org)

Commissioner Peter Hernandez  
District 2  
[phernandez@hollywoodfl.org](mailto:phernandez@hollywoodfl.org)

Commissioner Traci Callari  
District 3  
[tcallari@hollywoodfl.org](mailto:tcallari@hollywoodfl.org)

Commissioner Richard Blattner  
District 4  
[rblattner@hollywoodfl.org](mailto:rblattner@hollywoodfl.org)

Commissioner Kevin Biederman  
District 5  
[kbiederman@hollywoodfl.org](mailto:kbiederman@hollywoodfl.org)

Commissioner Linda Sherwood  
District 6  
[lsherwood@hollywoodfl.org](mailto:lsherwood@hollywoodfl.org)

## About Hollywood

The City of Hollywood is a beachfront community in southeastern Broward County between Miami and Fort Lauderdale. Founded by Joseph Young in 1925, Hollywood is approximately 30 square miles in size and is Broward's third-largest municipality with a population of roughly 145,000 residents. Hollywood has an average annual high temperature of 83 degrees and low temperature of 68 degrees.



Hollywood is home to more than 60 parks, seven golf courses, seven miles of pristine beaches, and the one-of-a-kind Hollywood Beach Boardwalk, a promenade that stretches nearly 2.5 miles along the Atlantic Ocean. Visitors and residents can enjoy a children's water playground at Charnow Park, bicycling and rollerblading along the Boardwalk. The City also offers year-round special events including concerts at the ArtsPark at Young Circle Amphitheater, Hollywood Beach Theatre and Boulevard Heights Amphitheater.

Hollywood boasts more than 30 public and charter elementary, middle and high schools offering a wide variety of high quality educational options for families. Hollywood Hills High School is the site of Broward County's first public military academy. Hollywood also has more than 20 private schools. Nationally renowned higher learning institutions such as Barry University, Nova Southeastern University, and City College have research and educational facilities in Hollywood.

Hollywood has steadily grown into a dynamic business hub with more than 10,000 companies in the City. Approximately 80 percent of Port Everglades, one of the world's busiest cruise and shipping ports, is located in Hollywood and the port is home to some of the largest cruise liners in the world. Hollywood also provides easy access to Fort Lauderdale/Hollywood International Airport and Miami International Airport, a major gateway to Latin America. Hollywood also is the headquarters for Memorial Healthcare System, the nation's fifth-largest healthcare network. Its flagship hospital, Memorial Regional, and the only free-standing children's hospital in Broward County, Joe DiMaggio Children's Hospital, are located in Hollywood.

Historic Downtown Hollywood is a lively commercial, entertainment and cultural arts district. Highlighted by the Artspark at Young Circle and dozens of shops, galleries, bars and restaurants. Downtown Hollywood hosts hundreds of concerts, music festivals, dance exhibitions, shows, art exhibits, and much more.

Hollywood represents the tapestry of the people of the world and is a community that celebrates its rich diversity. Hollywood has been called a city of the future for best representing what America will look like in 2025.

### Demographics

White alone	47.5%	2 or more races	1.5%
Hispanic	32.6%	Other race alone	0.4%
Black alone	15.4%	American Indian alone	0.2%
Asian alone	2.3%		

### Median Household Income

Hollywood	\$45,611
Florida	\$47,827

Source: US Census Bureau, American Community Survey 2007-2011



You will hear Spanish, French, Russian, Creole and many other languages as you live and work in Hollywood. The City's cultural diversity is echoed in the wide array of religious congregations, restaurants that offer international cuisine and vibrant festivals featuring music and cultural arts from around the globe.

Hollywood is a warm and welcoming community that offers a hometown feel in the heart of metropolitan south Florida.



**Hollywood City Hall**  
**2600 Hollywood Boulevard**  
**Hollywood, FL 33020**  
**Hours: Monday - Thursday**  
**7 a.m. - 6 p.m.**  
**Closed Friday**

*(Less than 1/2 mile east of I-95  
on Hollywood Boulevard)*

**The City invites you to  
bookmark, follow, like and  
subscribe to us!**

**Web:** [www.hollywoodfl.org](http://www.hollywoodfl.org)  
**Twitter:** @cohgov  
**Facebook:** City of Hollywood,  
Florida Government  
**YouTube:** hollywoodflch78  
**LinkedIn:** City of Hollywood

## A Message from the City Manager

Welcome to Hollywood! We're pleased you chose to make your home in this great city. Hollywood takes pride in the wide variety of programs, services, classes and events that are available to our residents. One of the best ways to learn about these opportunities is through the City's award-winning website, [www.hollywoodfl.org](http://www.hollywoodfl.org). The website is also a great resource for information on City regulations and ways to get involved in making a difference in your new community. We offer a convenient notification system where you can sign up to get the latest news and announcements from the City sent to you by e-mail or text messaging.



The City is investing in the future with improvements to our public infrastructure, parks and facilities. Throughout the City, utility improvements have been undertaken to ensure safe and reliable drinking water. Plans are in place for corridor beautification projects to enhance the function and appearance of primary roadways and we're making investments in core services like police and fire protection that will enhance the safety and security of our City.

More than 1,400 full- and part-time City employees work hard every day to provide excellent customer care and top quality services to residents, visitors and business owners. If you notice something that needs the City's attention, please let us know. The City offers a convenient service called "Help Me Hollywood" where you report concerns directly to us through the City's website. You can even track your request as it makes its way to completion. If you're a smart phone user, you can download our mobile "Help Me Hollywood" app and have easy access to making requests and getting important City information.

Once again, we welcome you to Hollywood and hope you'll take advantage of the many amenities your new City has to offer.

- Dr. Wazir Ishmael, City Manager



**Police Department**  
**3250 Hollywood Boulevard**  
**Hollywood, Florida 33021**  
**Police Administration: 954.967.4300**

**24-hour Non-Emergency Public Safety: 954.764.4357**

### Get Involved in Preventing Crime

The City of Hollywood's Crime Watch program allows residents to organize for the purpose of reporting and preventing criminal activity. Crime Watch also has a Citizen's Mobile Patrol which is comprised of volunteers who help patrol neighborhoods. If you would like more information about the Crime Watch Program, or if you would like to contact the Crime Watch Neighborhood Advisory Board Coordinator for a neighborhood, please call the Crime Prevention Unit of the Hollywood Police Department at 954.967.4316.

### CodeRED

The City of Hollywood has an emergency notification system called CodeRED. CodeRED notifies residents through phone calls, e-mails and text messages of an emergency in the community such as a hurricane watch or warning, flash flood warning, tornado warning, serious police situations, and other critical events.

To register for this free service, go to [www.hollywoodfl.org](http://www.hollywoodfl.org), click on the SERVICES drop down menu and select CodeRED. Click the CodeRED logo to sign up.

**For Emergencies, dial 911**



**Fire Rescue & Beach Safety**  
**2741 Stirling Road**  
**Hollywood, FL 33312**  
**Fire Administration: 954.967.4248**

## Getting Around Hollywood

### Parking

The City of Hollywood's Parking Division operates three parking garages, 20 surface parking lots, a recreational vehicle and boat storage lot, and metered on-street parking spaces. Parking also provides a variety of parking permit programs to assist with beach parking and long-term parking in the downtown area. All on-street parking in downtown Hollywood is free with a time limit of 3 hours. For more information, contact Parking at 954.921.3535.

### Parking Garages-Open 24-hours / 7 days a week

Van Buren Garage	Radius Garage	Garfield Garage
251 South 20th Avenue	250 North 19th Avenue	300 Connecticut Street

Electric vehicle charging stations are available at City-owned parking garages. Drivers of electric vehicles are able to charge their vehicles while they're parked in the garage at a rate of \$0.49 per KWh(kilowatt hour).

### Hollywood Trolley

The Hollywood Trolley offers a convenient connection between Hollywood Beach and Downtown. Visitors and residents can board the trolley at more than a dozen convenient locations near Hollywood's major activity and parking areas throughout the beach and downtown. The Trolley operates from 10 a.m. until 10 p.m. Wednesday through Sunday and departs approximately every 30 minutes. Trolleys are equipped with bicycle racks and are accessible to persons with disabilities. The fee is \$1.00 per person, per ride. Children ages 5 and under ride free. For more information call 954.921.3551.



### Bus Transportation

Public bus transportation is offered in Hollywood through Broward County Transit which connects with regional and state transportation systems. Bus schedules, fees and routes are available at [www.broward.org/bct](http://www.broward.org/bct).

### Commuter Trains

The South Florida Regional Transit Authority provides commuter rail service through Tri-Rail which has two stations in the City of Hollywood at Hollywood Boulevard and at Sheridan Street just west of I-95. Tri-Rail schedules and fees are available at [www.tri-rail.com](http://www.tri-rail.com).



### Broward B-cycle

Hollywood is part of a county-wide bike sharing system that serves as an alternative mode of public transportation, featuring cruiser-style blue bicycles at local kiosks (B-stations) around town. B-cycles are equipped with a GPS system that tracks mileage, calories burned and carbon offsets. Riders can monitor their personal fitness, see their contributions to local green efforts and connect with other users within the B-cycle community online. To access a bike, you can register online at [broward.bicycle.com](http://broward.bicycle.com) or use the self-service B-stations.

## Garbage and Recycling

The timely and efficient collection of garbage, brush, hard junk, and recyclables is managed by the Department of Public Works - Environmental Services Division to maintain the appearance and cleanliness of the City. Garbage is collected twice a week by Waste Pro USA, the City's residential garbage and recycling contractor. Collection starts at 6:30 a.m. in all areas except the Beach district, which starts at 7:00 a.m.

Customer Service - Waste Pro USA - 954.967.4200 • Environmental Services Division - 954.967.4320

### Collection Map and Schedule



Collections take place on all holidays except Christmas Day, December 25th.

### For New Residents

Make sure that your account with the City of Hollywood Utilities Customer Service Center has been transferred to your name. Please call 954.921.3938 to make these arrangements. If you do not have a garbage cart, call Waste Pro at 954.967.4200 and a cart will be delivered to you.

### What We Collect:

#### Commingled Material (Brush and Hard Junk)

Brush: Tree branches, palm fronds and shrubbery, cut to a maximum of four feet in length (please bag all loose leaves)  
 Household Items: Old furniture, box springs, mattresses, sofas, carpeting, carpet padding, patio furniture, metal, barbecue grills (no propane tanks), dishwashers, washers, dryers, stoves, water heaters, refrigerators (doors must be removed) and air conditioners  
 Loose materials: Clothes hangers, flower pots, throw rugs, etc.

(No household hazardous waste materials or construction materials will be collected)

#### Garbage

All kitchen and table refuse, rags, and food scraps

#### Recyclables

Plastic food and beverage containers (#1-7); aluminum, steel and tin cans; clear, green, blue and brown glass; newspapers and the inserts that came with the newspaper; milk and juice cartons. Also brown, corrugated shipping boxes

**For additional information, please contact Waste Pro at 954.967.4200 or Environmental Services at 954.967.4320.**

#### Garbage and Recycling Carts

All single-family or duplex home residents receive one gray garbage cart and a blue recycling cart for their use. Only City of Hollywood-issued carts can be picked up by the collection trucks. To request a cart or have a damaged cart repaired, call 954.967.4200. To report a stolen cart, please call the non-emergency number at the police department 954.764.4357, get a case number then call 954.967.4200 and your cart will be replaced with a refurbished cart.

## Garbage Guidelines

### Unacceptable Garbage

Recyclable material (paper, paperboard, glass, or plastic soda bottles), brush, rocks, metal, hard junk, construction debris, household hazardous materials (pool chemicals, pesticides, bleach, automobile fluids, flammable substances, medical waste, paint, paint thinners) dead animals, sewage, manure and radioactive materials.

### Location and Placement of Cart

- All garbage must be BAGGED and TIED before placing inside the cart.
- The arrow located on the lid and metal bar on front of the container should be facing out into the street or alley ready for collection.
- The lid must be closed so the garbage will not spill on the ground when emptied. Nothing can be placed on top of the closed lid.
- Place cart close to the street so that the garbage container is not missed. If the cart is not at the curb or in the alley, it WILL NOT be emptied.
- All garbage to be collected MUST be placed inside the container.
- Do not place anything on top of closed lid or on the ground around the cart; this will prevent crews from emptying the container.
- Place the cart in an OPEN SPACE or at least THREE FEET from all mailboxes, fences, telephone or FPL poles or trees. Also, be sure that no vehicles are blocking the cart. If so, it will not be emptied.
- Your cart should be placed out the night before or by 6:30 a.m. on the day of collection and returned to storage by sunset on the day of collection.

### Commingled Material & Yard Waste Guidelines

The weekly collection of commingled material is limited to 4 cubic yards (one cubic yard is the size of a washing machine). Piles in excess of 4 cubic yards will not be removed until payment arrangements are made for the oversized portion. Please bag all loose leaves for a clean pick-up. Do not place material out for collection before 12 noon on the day before your scheduled pick-up day or you will be fined. For residents with service alleys, all brush from your

property must be placed in the alley for collection. Brush may be kept on your property adjacent to the alley prior to your scheduled collection day. Brush must not impede the flow of traffic through the alley. Call 954.967.4200 for more information.

### Unacceptable Materials

No hazardous materials are accepted (paint, tires, used oil, chemicals, propane gas tanks, or any automotive/boat components). No construction materials are accepted (dry wall, cinder block, brick, tile, roofing materials).

### Location and Placement of Commingled Materials

- Do not combine piles of commingled materials with your neighbors' piles.
- Commingled material cannot be put out earlier than 12:00 p.m. (noon) the day before your collection day. You may be subject to fines if commingled material is set out early.
- Put commingled materials on the swale, only if you do not have access to an alley. All material must be placed at the curb, if there is no alley access available. Waste Pro employees will not come onto private property to collect commingled material.
- If loose material is placed in old garbage cans or other solid containers, the entire container will be collected and NOT RETURNED.

### Residential Drop-Off of Yard Waste and Commingled Materials

If you have commingled materials (brush and hark junk) in excess of 4 cubic yards, you can drop these materials off at the Broward County Residential Drop-off Station every Saturday, from 8 a.m. to 4 p.m. You must show two forms of identification (driver's license and utility bill).



## Get Rewarded for Recycling

The City of Hollywood participates in a recycling rewards program that has helped to increase recycling in our City. Hollywood partners with a company called Recycling Perks to offer residents an innovative rewards program to encourage recycling. The more residents recycle, the more Recycling Perks Points they can earn. Residents can redeem points for rewards like discounts and deals at dozens of local businesses.

To start earning reward points, all you have to do is sign up for a Recycling Perks account at [www.RecyclingPerks.com](http://www.RecyclingPerks.com). If you do not have a computer, you can also sign up by calling Recycling Perks toll-free at 855.813.2154. Remember, you must activate your Recycling Perks account to start earning points.



## Recycling Guidelines

The City offers single-stream recycling, meaning there is no need to separate paper from aluminum cans, glass and plastic. All recyclable materials can go into the 95 gallon blue recycling carts the City provides for all residential garbage/recycling customers. Recyclable items include:

- Paper - cookie, cereal, pasta boxes, newspaper, magazines, etc.
- Glass - Do not include broken glass of any kind
- Plastics - soda bottles, milk and water jugs, shampoo and detergent bottles
- Metal cans - steel, tin and aluminum
- Milk and juice cartons and drink boxes
- Brown corrugated cardboard boxes, if flattened and cut into 2' x 2' sections
- Please rinse containers and throw away lids, straws and caps

Hollywood participates in Broward County's drop-off program for electronics recycling. Computers, monitors, laptops, keyboards, printers, TVs, DVD and VCR players, copiers, fax machines, cell phones, chargers and rechargeable batteries can be dropped off on Saturdays from 8 a.m. - 4 p.m. at the following locations:

- Pompano Beach — 2780 N. Powerline Road (north of Copans Road)
- West Park — 5601 W. Hallandale Beach Blvd. (east of U.S. 441)
- Davie — 5490 Reese Road (off Davie Road)

*Proof of residency is required (photo ID and a document that shows your address such as a tax bill, voter registration, utility bill, or other official government-issued document).*

### Recycling for Condominiums and Apartment Complexes

The Department of Public Works, in partnership with the Green Team Advisory Committee, has made adjustments to existing ordinances to mandate recycling for all new and existing multi-family units and businesses within the City by October 1, 2015. This means a recycling program will be required for each business' customers and landlord's tenants. Contact your garbage hauler to get a program started for your business or multi-family establishment. For more information, contact the City of Hollywood Public Works Department at 954.967.4526 or Environmental Services at 954.967.4320.

## Disposing of Hazardous Materials and Construction Debris

### How can I tell if a product is hazardous?

Read the label. All hazardous products must include a label that has words such as “poison”, “toxic”, “warning”, “danger” or “caution.” These products are hazardous for the following reasons:

Corrosive: Eats away materials and living tissue.

Flammable: Can be easily set on fire.

Reactive: Can create an explosion when exposed to heat, sudden shock, or pressure.

Toxic: Poisonous or lethal when ingested, inhaled, or touched.

### Disposing of Hazardous Waste and Electronic Waste

Broward County operates three Hazardous Waste Sites, as well as three Electronic Waste Sites. The hours of operation are Saturdays from 8 a.m. to 4 p.m.

Pompano Beach — 2780 N. Powerline Road (north of Copans Road)

West Park — 5601 W. Hallandale Beach Blvd. (east of U.S. 441)

Davie — 5490 Reese Road (off Davie Road)

*Proof of residency is required (photo ID and a document that shows your address such as a tax bill, voter registration, utility bill, or other official government-issued document).*

### Acceptable Materials:

Paint thinners, paint strippers, spot removers, pool chemicals, furniture polish, oil-based paints, oven & drain cleaners, automotive fluids, solvents, gasoline, fertilizers, mercury, pesticides

Only the above items will be accepted. Leave products sealed in original containers. Place in cardboard box or plastic tray. Don't mix materials.

### Why can't I just put these materials in with my garbage?

Household hazardous waste is sometimes disposed of improperly by individuals pouring waste down the drain, on the ground, into storm sewers or putting them out with the trash where they could possibly contaminate our drinking water supply.

The dangers of such disposal methods may not be immediately obvious, but certain types of household hazardous waste have the potential to cause physical injury to sanitation workers; contaminate septic tanks or wastewater treatment systems if poured down drains or toilets; and present hazards to children and pets if left around the house.

### Unacceptable Materials:

Commercial Waste

Yard Waste

Medical Waste

White Goods

Trash

For additional information, please contact Broward County at 954.765.4999.

### Construction and Demolition Debris

Residents wishing to dispose of rocks, dirt and construction debris can bring these materials to the Broward County Landfill, 7101 SW 205 Avenue (located at Sheridan Street and US 27). There is a fee to dispose of these materials. Call the Broward County Landfill Administration Office at 954.357.5330 for directions and fees.

## Keep Hollywood Beautiful

The Environmental Services Division also coordinates the Keep Hollywood Beautiful Programs which include the Adopt-a-Street program, monthly Beach Sweep Clean-ups, Operation Paintbrush and the Cash for Trash program.



### Adopt-a-Street

The Adopt A Street program welcomes groups, businesses and individuals to adopt roadways and perform four cleanups per year. The group name will be posted on signs placed at the roadway adoption location.



### Beach Sweeps

Volunteers play an important role in keeping Hollywood Beach beautiful through monthly Beach Sweeps. These sweeps are on the second Saturday of the month from 7 a.m. to 11 a.m. Volunteers meet at Charnow Park, located at Garfield Street and A1A, and collect litter and cigarette butts from the beach.

### Operation Paintbrush

Get up to 20 gallons of FREE re-blended exterior paint through Operation Paintbrush. Paint is available in Hollywood the second Saturday during the months of January, April, July and October. Paint can be picked-up at the Department of Public Works, 1600 S. Park Road in Hollywood from 8:00 a.m. until noon. Distribution is on a first come, first served basis while the City's supply lasts. Residents must provide proof of residency with a driver's license and a utility bill. Paint is distributed in 5-gallon containers in the following colors: Off White, Beige, Terracotta, Gray, and Turquoise.

For more information on the above programs, please call 954.967.4526.

### Cash for Trash

The Cash For Trash program encourages neighborhood and civic associations to organize litter collection events and earn \$6 per bag of trash collected. The collection events are coordinated through Community Development and held on the 2nd Saturday of the month. For more information please call 954.921.3271.



## Civic and Neighborhood Associations

Nearly every neighborhood in the City of Hollywood is represented by a civic or neighborhood association. These voluntary groups provide important information about what's happening in the neighborhoods they represent and ways for residents and homeowners to get involved in civic issues.

Alliance of Hollywood Beach Communities, Inc.  
Alan Stieb, President  
Astieb@bellsouth.net

Beverly Park Civic Association  
Gilberto Amador, President  
beverlypark@aol.com

Boulevard Heights Neighborhood  
Judy Bates, President  
judycb@bellsouth.net

Driftwood Civic Association  
Matthew Gouthro, President  
President@driftwoodcivic.org  
info@driftwoodcivic.org

Emerald Hills Home Owners' Association  
Diana Kuno, President  
EmeraldHillsHOA@gmail.com

Highland Gardens Civic Association  
David Kout, President,  
Highlandgardens7@bellsouth.net  
www.highlandgardensfl.org

Hollywood Beach Civic Association  
Andrew Zullo, President  
Andrew.zullo@regions.com

Hollywood Gardens West Civic Association  
David Nash, President  
Hwdgardens@gmail.com

Hollywood Hills Civic Association  
James Marshall, President  
Hollywoodhillscivic@gmail.com

Hollywood Lakes Civic Association  
Terry Cantrell, President  
Info@Hollywoodlakes.com  
www.hollywoodlakes.com

Hollywood North Beach Association  
John Passalacqua, President  
Johnpass@comcast.net  
www.hollywoodnorthbeach.org

Lawn Acres Civic Association  
Jean Morford, President  
President@lawnacres.com

Liberia Association  
Linda Anderson, President  
Lmarieanderson57@yahoo.com

North Central Hollywood Civic Association  
Cliff Germano, President  
Cgermano@bellsouth.net

Park East Civic Association  
Tom Lander, President  
Tbikeland@aol.com

Parkside Civic Association, Inc.  
Ken Crawford, President  
Parksideken@aol.com

Playland Estates  
Rodney Edwards, President  
susanedwards1@gmail.com

United Neighbors of South Hollywood  
Helen Chervin, President  
helenandred@gmail.com

Washington Park Homeowners Association  
Nadine McCrea, President  
Nadinemccrea@bellsouth.net

For neighborhood association maps or information, go to the City Commission page at [www.hollywoodfl.org](http://www.hollywoodfl.org) or call Community Development at 954.921.3271.

## City Codes

Like all municipalities, the City of Hollywood has a local Code of Ordinances. These regulations can be found on the City's website, [www.hollywoodfl.org](http://www.hollywoodfl.org) under the City Government drop-down menu. The City's codes are primarily enforced by the Code Compliance Division. Code Officers are assigned to geographic areas within the City. To contact the Code Officer for your neighborhood, go to [hollywoodfl.org](http://hollywoodfl.org), use the Government drop-down menu and click on Code Compliance. To report violations, call 954.921.3061, use the *Help Me Hollywood* mobile app or click on the *Help Me Hollywood* button at [www.hollywoodfl.org](http://www.hollywoodfl.org). Below is information about some of the code regulations new residents might find most helpful.

### Building Permits

Building Permits are required for all new construction regardless of cost. Repairs to existing, permitted structures, with the exception of fences, which require permits for any repair regardless of value, which do not alter the structure, require a building permit when the fair market value of materials and labor exceeds \$1500.

Construction without proper permits could result in substantial penalties. Be sure the contractor is licensed and insured in accordance with County and City requirements. Construction is not permitted on Sundays, evenings or early mornings.

Please call Building at 954.921.3335.

### Pets and Animals

Outdoor tethering is prohibited between 10 a.m. and 5 p.m. Regulations regarding care and manner of keeping of pets, including shelter from the elements, must be followed. Animals that disturb the peace are prohibited. It is the animal owner's responsibility to control the unnecessary noise of their animals, which can disturb neighbors. Violators may be subject to a fine.

Chickens, roosters, other poultry, cattle, horses and other undomesticated, or wild animals, are not allowed inside the City limits. Dogs, cats and other small domesticated animals are permitted, provided they are not used for breeding purposes or violate any sanitary or nuisance ordinances or disturb the peace.

For removal of dead animals from public streets or rights-of-way, call Public Works at 954.967.4526 or report the issue 22 by using the *Help Me Hollywood* mobile app or clicking on the *Help Me Hollywood* button at [www.hollywoodfl.org](http://www.hollywoodfl.org).

### Garage Sales

Garage sales are permitted in residential areas and are limited to four per calendar year. Items to be sold must be used household items. Garage sale signs are not permitted on telephone poles, rights-of-way and swales.

### Parking

Type A Commercial Vehicles such as: buses, tractor-trailers, wreckers, tow trucks, taxi cabs, step vans, utility trucks, flatbed trucks and limousines are not permitted in residential areas, unless parked temporarily for the purpose of performing business contracted by the owner or agent of the residential property. A vehicle is in violation of the ordinance if it meets the description of a Type A Commercial Vehicle and has any of the following characteristics:

- Capacity is one-ton or more
- The height is eight feet or taller (including ladders or other attachments to the top of the vehicle)
- The width exceeds six feet ten inches
- The overall length exceeds eighteen feet, six inches
- Open trucks having a load space exceeding nine feet, six inches
- Has dual wheels and has more than two axles
- Total square footage of signs on the vehicle exceeds twenty-five square feet

Any commercial vehicle not having the above characteristics is a Type B commercial vehicle and may be permitted in residential areas with certain restrictions. The vehicle must be parked on private property in a wholly enclosed garage or in the side or rear yard so long as the vehicle is concealed from view by a six foot fence or hedge. All vehicles must be parked on a driveway or other improved surface (asphalt, concrete or pavers).

A commercial vehicle found in violation of the code may be subject to a parking ticket with a fine of \$105 for each offense. Each day the vehicle is in violation constitutes a new offense. For more information call 954.921.3061.

All off-street parking must be paved with asphalt, or constructed of concrete or paver blocks of smooth surface and maintained in good condition. All graveled off-street parking that existed prior to the enactment of this code cannot be enlarged and must not be allowed to deteriorate or migrate into the public right-of-way. In the event improvements are made to the property, all off-street parking spaces must then come into compliance with current requirements, as described above.

**Parking - continued**

Storage of recreational vehicles in a residential area is permitted only within certain guidelines. Only one utility trailer, recreational vehicle or boat can be parked at a residential property. The vehicle must be in roadworthy condition. The vehicle must be parked on private property and is not allowed within five feet of the front setback. The vehicle must belong to the owner or occupant of the property. Recreational vehicles must not be occupied, connected to electrical service or used as an accessory building.

Recreational vehicles and boats must be parked in the side or rear yard where accessible by alley, not requiring substantial alteration of conditions existing prior to January 1, 1976, and shall be screened from view by a six foot solid/ opaque fence, hedge or other similar screen, except where height restrictions are controlled by the Zoning and Land Development Code. No recreational vehicle or boat over twenty-five feet in length shall be permitted to be parked in the front of the building. No recreational vehicle or boat over twelve feet in height shall be permitted to be parked in a residential area, except within a wholly enclosed garage. All recreational vehicles must be parked on a driveway or on a hard, improved surface (such as asphalt or concrete). Please call Building, at 954.921.3335 to obtain a permit for driveways or other paved surfaces.

Special-purpose vehicles such as race cars or vehicles not suitable for road use are not permitted, unless stored in an enclosed garage.

**Noise**

It is unlawful to operate an apparatus that creates loud or unusual noise or disturbs the peace and quiet of City residents. Parties, weddings and other social functions held in residential areas require a Noise Permit. An application for a permit can be obtained at City Hall, Room 206. For more information, call 954.921.3061.

**Property and Standards of Maintenance**

Property standards and maintenance are important to improve the quality of life in your neighborhood. The exterior of all structures on the premises must be painted or maintained in good condition, not show evidence of deterioration, weathering, discoloration, ripping, tearing, holes, or breaks. Painted surfaces must be kept free of graffiti.

**Operating Businesses**

Operating a business is not allowed unless a business tax receipt is obtained and is subject to zoning restrictions. Call 954.921.3225 for more information.

**House Numbers**

House numbers are required on the front of all homes and also in the rear of those homes which have an alley or available waterway just beyond the rear yard. Easily readable house numbers allow emergency services to find you quickly. The height of all house numbers must be between three and six inches, placed immediately beside the front door or another conspicuous place on the front of the building. Placement of numbers on the rear shall be adjacent to and facing, the alley. In the event of a solid or opaque fence, the numbers shall be affixed to the fence.

**Outside Storage**

Outside storage of junk, used furniture, appliances or equipment is not allowed. These items should be stored in a garage, shed or other enclosed structure. Violations could result in the City's contractor removing items at the property owner's expense.

Pre-fabricated sheds require a building permit and a product approval before installation, and are limited to a total of two hundred square feet, installed no closer than five feet to the side or rear property lines. Sheds may not exceed seven and a half feet from floor to the midpoint of a pitched roof. Constructed sheds shall be built according to applicable zoning and building codes. Only one shed is permitted per property.

**Lawn/Swale**

Yards are required to have grass or live vegetative material that provides 100% coverage. Play areas, gardens, flowerbeds, driveways and walks not intended to have vegetation cover shall be kept free of uncultivated growth. Grass shall be kept mowed and maintained at eight (8) inches or less in height. If your property is not maintained in this manner, you may be cited. All other vegetative heights shall conform to applicable City ordinances. Consider using drought-resistant plants. Maintaining swales (the area between the sidewalk and the road) is the responsibility of the owner of the adjacent property. The property owner should keep the area green, growing and mowed. Pyramids may not be used as swale protectors, but round cement markers are allowed and should be placed at a minimum of every two feet.

## **Lawn/Swale - continued**

Vehicles offered "For Sale" cannot be placed on the swale or any right-of-way.

Passenger vehicles may be parked on the swale area, if the vehicle is in roadworthy condition. All others are subject to towing and disposal by the City; however, the City does not tow vehicles from private property.

Repairing vehicles is not allowed, except where the vehicles are owned by the occupants of the property and limited to minor, routine repairs such as changing a tire.

For those residences on a sewer system using City water to water lawns, a separate irrigation meter is available (which would also require a backflow preventer). This special meter allows you to irrigate and not pay for sewer services on that water use. Restrictions for dates and times of watering are in effect. For more information, please call Public Utilities at 954.967.4455.

Hedges make an attractive addition to landscaping, however, there are restrictions. The maximum height allowed for hedges within twenty-five feet of a street corner or six feet of an alley corner is two feet. Do not plant hedges that will create hiding places for burglars or thieves.

Fences may be constructed at a maximum height of four feet in the front yard and six feet in the rear yard of residential property. For interior lots, fences along the side may be six feet high. Fence installations and repairs require a building permit. For more information about limits and permits, call Zoning at 954.921.3477.

Sidewalk maintenance is the responsibility of the owner of the adjacent property. If you have any questions on the specifications or engineering requirements of sidewalks, please call Engineering at 954.921.3900.

## **Pools**

Pools are required to be clean, sanitary and secured by either a screen enclosure or fence. The minimum fence height is four feet and the maximum space between openings, holes or gaps is four inches. Gates and screen doors shall be equipped with a self-closing, self-latching mechanism. Most pools require a building permit prior to installation and some pool renovations may require a building permit to meet new state regulations. For more information, call Building at 954.921.3335.

## **Trees**

The City of Hollywood has been a "Tree City USA" for more than 30 years. This designation means the City has demonstrated a commitment to caring for and managing its public trees.

There are National Arborist Standards for pruning trees to prevent harmful hat-racking or topping, which can significantly shorten life expectancy. The re-growth that it promotes is weak and can create unsafe conditions. There are certain trees that can be topped, such as citrus trees. The following section details pruning practices for young and shade trees. This information was excerpted from the booklet entitled "Homeowner's Guide to Tree Care." For more information, please call 954.921.3900.

As a general guideline, avoid planting too many trees. Consider their mature height, canopy and sunlight required for proper lawn growth. Do not plant trees too close to power lines, street lights, traffic control devices or in an area of the swale which would create a sight obstruction for motorists or pedestrians. Please trim and allow eight feet of clearance for pedestrians using the sidewalk. Call 954.921.3900 for information about swale plantings.

Tree removal requires a permit when the girth of the tree is three inches or more, measured at approximately four and a half feet above ground. There are a few tree species that are exempt from a permit: Australian Pine, Brazilian Pepper (Florida Holly), Melaleucca, Norfolk Island-Pine and Schefflera. Penalty fees and court action may result from property owners removing trees without a required permit. For a permit application, please call 954.921.3900.

## Common Code Violations

### High Grass and Weeds

Grass and weeds over eight (8) inches is prohibited. Grass should be mowed regularly, including vacant land.

### Commingled Waste

Commingled material should not be placed out for pick-up until noon the day before the scheduled pick-up in your area. For residents with service alleys, all brush from your property must be placed in the alley for collection. Brush may be kept on your property adjacent to the alley prior to your scheduled collection day. Brush must not impede the flow of traffic through the alley or be placed in the public right-of-way. Material is limited to four (4) cubic yards per property.

### Outside Storage of Hard Junk

Accumulations of hard junk are prohibited. Material should be disposed during scheduled commingled pick-up or stored inside an enclosed structure.

### Property Standards

The exterior of each property must be maintained to avoid a blighting condition. Peeling paint, broken or boarded windows and mildewed roofs are prohibited.



### Parking on Lawn

Vehicles, including boats and RV's, must be parked on a hard, improved surface such as concrete, asphalt or pavers.

### Garbage

Regular garbage service shall be maintained to avoid creation of an unsanitary condition.

### Construction Without a Permit

Generally, construction requires a permit. For more information, go to [www.hollywoodfl.org](http://www.hollywoodfl.org) and select Building under the GOVERNMENT drop-down menu or call 954.921.3335.

### Improper Storage of Commercial Vehicle

Some types of commercial vehicles, such as vans and pick-up trucks, may be stored on residential property. Such vehicles must be screened from view.

### Hedges/Limbs Obstructing Right-of-Way

Hedges and limbs should be cut back to the property line. They shall not be allowed to grow over or obstruct the sidewalk, street or alley.

### Illegal Dumping

Dumping on the property of another is prohibited.

### Unsanitary Pool

Pools shall be maintained with clear water and free from the presences of insects, algae or other unsanitary condition.

### Obstruction of Right-of-Way

The placement of articles, including basketball hoops and the like, which obstruct the public right-of-way, is prohibited.

### Animals

Outdoor tethering is prohibited between 10 a.m. and 5 p.m. Regulations regarding care and manner of keeping, including shelter from the elements, must be observed.

### Report Code Concerns

Call: 954.921.3061

From Your Mobile Device: **Help Me Hollywood** mobile app

Online: [www.hollywoodfl.org](http://www.hollywoodfl.org) - Click *Help Me Hollywood*

## Your Water

The City of Hollywood provides safe, reliable water, wastewater and stormwater services through the Department of Public Utilities. Not only does the department produce and distribute more than 7 billion gallons of drinking water annually, it also processes more than 39 million gallons of wastewater through the Southern Regional Wastewater Treatment plant for several cities in southern Broward County in addition to Hollywood.

### Setting Up Your Service

New utility accounts can be opened in person at City Hall, 2600 Hollywood Blvd, Room 103. Requirements include:

- A copy of your lease (if you are renting) or closing documents (if you are the new property owner)
- A state issued photo ID
- The appropriate deposit. Note: The City's Municipal Ordinance requires all new residential single-family account customers to prepay their deposit (typically \$50 to \$255 depending on your service)

In the event you are out of state or cannot visit our office in person, the Utility Service Application can be printed and mailed with the appropriate documentation and deposit as described above. Please call our customer service department at 954.921.3938 if you must use this option.

Once your account is established the City offers convenient online bill pay which you can set up online using your first utility bill.

### Utilities Customer Service

**954.921.3938**

### Reporting Emergency Leaks After Hours

**954.764.4357**



### High Water Use Alerts

Subscribe to the City of Hollywood's online services at [www.hollywoodfl.org](http://www.hollywoodfl.org) and you'll automatically be enrolled in the "high water use alert" service. The program is specifically designed to help stop high water bills that occur due to plumbing leaks or other unforeseen circumstances. Whenever your water usage over a four-day period is significantly higher than your previous average usage, the City's alert system will send you a high usage alert by email.

### Water Restrictions and Landscaping

Residents and businesses should follow the South Florida Water Management District's Year-Round Landscape Irrigation Rule, which limits landscape irrigation in Broward County to two days a week.

For ways to save water in the yard and learn about what and how to plant in certain areas and get a wealth of information on xeriscaping, a list of native plants appropriate for each plant zone, and other useful resources visit the Broward County website to learn more about natural resources at [www.broward.org/gogreen](http://www.broward.org/gogreen).

### Existing Landscaping

Irrigation (watering) is never allowed during the day for existing landscaping. Irrigation is allowed Wednesdays and Saturdays from 5 p.m. to 9 a.m. for odd-numbered addresses and Thursdays and Sundays from 5 p.m. to 9 a.m. for even-numbered addresses.

### New Landscaping, Sod or Other Plantings

- New landscaping can be watered without regard to restrictions on the first day it is installed.
- Landscaping that has been in place from 2 days to 30 days can be watered on Mondays, Tuesdays, Wednesdays, Thursdays, Saturdays and/or Sundays during the hours allowed for regular landscape irrigation.
- Landscaping that has been in place from 31 days to 90 days can be watered on Mondays, Wednesdays, Thursdays and Saturdays during the hours allowed for regular landscape irrigation.
- Additional watering days can only be used to benefit new landscaping. An entire irrigation system zone may only be watered if it contains at least 50 percent new landscaping.

### Fines

During South Florida Water Management District Water restrictions, excessive water consumption is subject to a surcharge per City of Hollywood Code of Ordinances 51.127.



## Water Conservation Programs

The City of Hollywood has joined the Broward Water Partnership's water conservation program known as "ConservationPays" to help inform our residents about the importance of year-round water conservation. This multi-year program will have an aggressive media campaign to enhance the awareness of water conservation to achieve the program's goal to save water, save money, and save the environment.

The City of Hollywood is proud to be an EPA WaterSense partner. This designation is part of our continuous commitment to protect our valuable water resources. Our multi-faceted, ongoing water conservation plan is aimed at both educating the citizens of Hollywood about the need for water efficiency now and in the future as well as reducing the city's overall water consumption through conservation programs and initiatives aimed at residential and business customers.

### Showerhead Exchange Program

This program provides free water conservation kit to Hollywood customers in exchange for their old water-wasting showerhead.

Water conservation kits include:

- One bathroom faucet aerator
- One instruction / conservation informational brochure
- One kitchen faucet aerator
- One low flow shower head
- One toilet bowl leak detection tablet

This kit could help the average home save up to 3,000 gallons of water a month.

### Restaurant Pre-Rinse Spray Valve Exchange Program

This program provides low-flow pre-rinse valves to local restaurants, assisted living facilities, and cafeterias in exchange for their old water wasting spray valves to reduce their water consumption. Valves are provided on a first-come, first-served basis.



## Toilet Rebate Programs

The City of Hollywood is offering toilet rebates for Single Family and Multi-Family residents. Information and application forms are available online at [www.hollywoodfl.org](http://www.hollywoodfl.org) by clicking on *How Do I?* and selecting *Apply for a Toilet Rebate*. For questions about the programs, call 954.921.3579 or email [H2Oprogram@hollywoodfl.org](mailto:H2Oprogram@hollywoodfl.org).

### Single-Family Toilet Rebate Program

The Single-Family Toilet Rebate Program is offered to qualified Hollywood residents as an incentive to replace pre-1994 toilets that use an excessive amount of water per flush (three or more gallons).

Residential utility customers who submit an application, with proof of purchase for the replacement of an older toilet, with a WaterSense certified toilet, will receive a credit to their water account of up to \$100 per toilet.

### Multi-Family Toilet Rebate Program

The Multi-Family Toilet Rebate program is designed for multi-family properties (e.g. apartments, duplexes, condominiums, and townhomes) built in 1992 or earlier and served by a single master meter. The goal of the program is to provide an incentive for property owners to replace older toilets that use more than 3 gallons per flush with high efficiency WaterSense labeled toilets.

Eligible properties may receive rebates up to \$100 per eligible toilet; maximum of two rebates per unit. The rebate will be applied as a credit to the master-metered water account (any disbursement to residents and/or owners of the unit is solely the account holder's responsibility).

These programs are subject to available funding and may be cancelled at any time.

## Hurricane Preparedness

A hurricane can cause major headaches for you and your family - power outages, long lines at gasoline stations and supermarkets, limited medical supplies, not being able to stay informed, etc. The best way to minimize these and many other problems is to be prepared.

Don't wait until a hurricane threatens our region to think about what you need to safeguard you and your family. Sit down with your family and make a plan to determine essentials such as how much water your family needs, where you will go if you need to evacuate before a storm hits and how you will stay in contact with loved ones.

Some important points to consider when preparing your hurricane plan and gathering supplies:

- **Self Sufficiency:** Plan on being self sufficient for at least three days after a hurricane hits your area. Emergency crews and government agencies will likely be tending to the hardest hit areas, so you should not rely on their assistance immediately following a storm.
- **Evacuations:** Do you live in an evacuation zone? If so, do you know where you will go if an evacuation order is issued for your area? Only go as far as you need to get to a safe location. Leaving the county and driving long distances is not advisable. A storm may change direction at any time, and debris scattered by a storm may make returning extremely difficult.
- **Emergency Contacts:** Establish reliable emergency contacts inside and outside our region to ensure that your loved ones know the status of you and your family.
- **Going to a hurricane evacuation shelter** should be considered a last resort. They can get full and do not have the comforts of a friend's or relative's home.
- **Special Medical Needs:** Have a relative with special medical needs? Be sure to make appropriate arrangements for them. You also can register them for accommodation at a Special Medical Needs Shelter. To request or obtain an application for a Special Needs Shelter and/or Paratransit evacuation transportation, including applications in alternative formats, call Broward County Human Services at 954.357.6385 (TTY 954.357.5608).
- **Need prescription medication following a hurricane/emergency?** Learn what pharmacies are open in your area during an emergency.

- **Pets:** Don't forget your pets! Make sure you have enough food and water for them and you keep them indoors with you during a storm. If you have to evacuate and would like to inquire about placing your pet in a pet-friendly shelter, please call the Humane Society of Broward County at 954.989.3977.

### **Broward County Emergency Management Hurricane Hotline**

Have a question about government services before, during and after a hurricane? Call the Broward County Emergency Management Hurricane Hotline at 954.831.4000 or by dialing 311.

### **Florida Power & Light (FPL) Storm Readiness Information**

Power outages are common during a hurricane. FPL offers a comprehensive storm plan that focuses on readiness, restoration and recovery to respond safely and quickly to electrical infrastructure damaged by a tropical storm or hurricane. Visit [www.fpl.com/storm](http://www.fpl.com/storm) to learn more about FPL's storm readiness and what you can do to be prepared.

### **Important Phone Numbers**

Emergency - 911  
Hollywood Police Department non-emergency - 954.764.4357  
Hollywood Department of Public Works - 954.967.4526  
Hollywood Department of Public Utilities - 954.967.4455  
Hollywood General Information Line - 954.967.4357  
Broward American Red Cross - 954.797.3800  
Broward County Emergency Management Hurricane Hotline - 954.831.4000 or 3-1-1  
Broward County Special Needs Registry - 954.357.6385 / TTY 954.357.5608  
Humane Society of Broward County Pet Hotline - 954.989.3977  
FEMA Hotline - 800.621.3362  
State Attorney General's Office Price Gouging Hotline - 866.966.7226  
Florida Division of Insurance Consumer Hotline - 800.342.2762  
AT&T / Bellsouth, Repairs - 877.737.2478  
Florida Power & Light - 800.468.8243

For additional information about hurricane preparedness including evacuation zone maps and shelter locations, information call the Hollywood Emergency Management at 954.921.3053, or visit [hollywoodfl.org](http://hollywoodfl.org) and select *Emergency Management* from the Government drop-down menu.

## Community Development Programs

### Housing Rehabilitation and Repair Program

The Home Rehabilitation & Repair Program serves eligible owners of a single-family home, town home, or condominium in need of repairs. Those meeting applicable eligibility criteria may qualify for a 0% interest, deferred loan up to \$55,000.00. Additional criteria may apply, depending on the funding source and the property's assessed value.

#### Eligibility Criteria

- (1) Must be located within the City of Hollywood.
- (2) Must have current Homestead Exemption (owner-occupied).
- (3) Mobile homes and co-operatives are not eligible.
- (4) Condominiums and town homes are eligible.
- (5) Any unpermitted additions must either be removed or brought into conformance with current building codes when utilizing this program.
- (6) Maximum, post-assistance appraised value of the property shall not exceed the value limit applicable to the proposed funding source(s,) and in no instance shall exceed \$292,150.00.
- (7) Applicant must be the legal owner of the property and be current on all secured mortgages, property taxes, and property insurance policies.
- (8) Must not be anticipating or be involved in any bankruptcy or foreclosure action.
- (9) Household gross income must fall within a certain range based on household size, and is subject to a formal income certification process.

Note: The loan from the City of Hollywood must be repaid in full immediately, if any of the following occurs:

- (1) The borrower sells, transfers, leases or disposes of the assisted unit (by sale, transfer, bankruptcy or foreclosure, etc.).
- (2) The borrower no longer occupies the unit as their primary residence.
- (3) The borrower dies, or if a married couple, the survivor dies.
- (4) The primary mortgage is refinanced.

For more information about the Home Rehabilitation and Repair program, please contact Community Development at 954.921.3271.

### Homeownership Purchase Assistance Program (HOPA)

The City of Hollywood's Homeownership Purchase Assistance program is an income-driven program. Those qualifying for a mortgage to purchase a home must be mortgage-ready to be registered for the program. All loans are 0% interest-deferred and funding is based on availability. Down payment assistance comes in the form of a second mortgage which must be repaid when the home is sold, rented, or, in some cases, refinanced. Qualified applicants may receive, based on calculation of need, a loan of up to 20% of the purchase price (maximum of \$40,000.00). This program is subject to funding availability.

### Social Services

The City of Hollywood has always listened to the voices of its residents. We care about matters that are of importance to our residents and we are serious about improving their quality of life. After carefully assessing the concerns brought forth by the community, the City of Hollywood realized that Hollywood residents needed more than an occasional pothole fixed or a tree branch removed after a storm. In fact, it was very clear that what residents really needed was more assistance in accessing already available resources and services. In response to the community's concerns, the City of Hollywood employs a Social Services Coordinator.

The Mayor and Commissioners, who also share a genuine interest in the health and welfare of Hollywood's citizens, fully supported the development of a social services program because they too, understand the importance of better access to services. It has always been the goal and intent of the City of Hollywood to ensure that citizens are heard, concerns and issues are properly dealt with, needs are met, and that our City is a great place in which to live and raise a family.

The Social Services Coordinator makes the connection between residents and the agencies that provide needed services. On a daily basis, the Social Services Coordinator provides assistance to access an array of vital social services to address situations involving:

- Behavioral Health
- Child & Adult Protective Services
- Handicapped Services
- Child Support & Legal Services
- Clothing
- Medicare
- Drug & Alcohol Support
- Medication
- Elderly Services & Rent/Mortgage
- Employment/Life Skills, Training & Shelter
- Eviction
- Transportation
- Food, Food Stamps & Utilities

The Social Services Coordinator can be reached by calling Community Development at 954.921.3271.

## Connect with Your City

The City's Office of Public Affairs & Marketing provides many ways for you to stay connected with what's happening in the City of Hollywood.

### Newsletter

The Office of Public Affairs & Marketing publishes a quarterly newsletter called *New Horizons*. The newsletter is designed to provide valuable information to residents concerning news and events. Each newsletter contains the City of Hollywood Parks, Recreation and Cultural Arts Program Guide to classes, programs and special events at the City's parks and community centers. The newsletter is available on the City's website at [hollywoodfl.org](http://hollywoodfl.org).

### Television

HCTV-Hollywood Community Television (Comcast Channel 78 and AT&T Uverse Channel 100) broadcasts City of Hollywood Commission and Hollywood Community Redevelopment Agency meetings live, as well as original programming about City programs, services and events. It also provides residents with another way to access information about upcoming events and meetings.

### Website

The City's website - [www.hollywoodfl.org](http://www.hollywoodfl.org) - provides up-to-date information about all City events and meetings. The website also provides residents with a convenient way to access local government services such as registering for recreational programs and paying utility bill online.

### Help Me Hollywood

This system is a fast, easy and convenient way for City of Hollywood residents and visitors to report non-emergency concerns directly to City Hall. To create a report, log onto the City's website at [www.hollywoodfl.org](http://www.hollywoodfl.org) and look for the Help Me Hollywood button in the lower left corner. The report is immediately sent to the right person in the City who will work to resolve your concern quickly and efficiently. Requests are tracked within the City and users will receive e-mail notifications as requests move through the resolution process to completion.

You can also take advantage of the free Help Me Hollywood Mobile App which allows 38 smart phone users to report a concern in real-time, on the spot, as they see it.



## Parks, Recreation & Cultural Arts

Hollywood maintains approximately 785 acres of park and open space and is home to more than 60 parks, seven golf courses, 46 playgrounds, 11 community centers, one tennis center, one community pool, six athletic facilities and seven miles of pristine beaches, and the one-of-a-kind Hollywood Beach Boardwalk, a promenade that stretches nearly 2.5 miles along the Atlantic Ocean.

The City hosts hundreds of programming hours with over 150 cultural programs including arts / dance, after-school, summer and adult learning programs, senior socials and so much more. There is always something to do here in the City of Hollywood's park system, so come out and play with us.



ArtsPark at Young Circle



For information about the services provided by the Department of Parks, Recreation & Cultural Arts, call 954.921.3404 or visit [www.hollywoodfl.org](http://www.hollywoodfl.org) and select *Parks, Recreation & Cultural Arts* from the GOVERNMENT drop-down menu.

## City of Hollywood Frequently Called Numbers

<b>SUBJECT</b>	<b>TELEPHONE</b>	<b>DEPARTMENT/OFFICE</b>
Animals	954.921.3061	Code Compliance
Bees (City Property)	954.967.4526	Public Works
Bid (Openings, Numbers)	954.921.3221	Procurement
Building Inspection Scheduling	954.921.3261	Building
Building Permits	954.921.3335	Planning
Business Information	954.921.3271	Economic Development
Code (Violations, Warnings, etc.)	954.921.3061	Code Compliance
Community Center (Programs, etc.)	954.921.3404	Parks, Recreation & Cultural Arts
Employment	954.921.3216	Human Resources
Film Permits	954.767.2472	Broward Office of Film
Garbage	954.967.4320	Public Works
General Information	954.967.4357	
Graffiti (Private Property)	954.921.3061	Code Compliance
Graffiti (Public Property)	954.967.4526	Public Works
Grants from the City	954.921.3404	Parks, Recreation & Cultural Arts
Illegal Building (With No Permit)	954.921.3061	Code Compliance
Rescue Transport Reports, Inspections, Training	954.967.4248	Fire Department
Mowing (Medians)	954.967.4526	Public Works
Occupational Licenses	954.921.3225	Treasury
Paint Permits (CRA Commercial)	954.921.3471	Planning
Parking (Tickets, Permits, RVs, Boats)	954.921.3535	Parking
Police (Crime Prevention)	954.967.4371	Police Department
Police (Crime Watch, etc.)	954.967.4371	Police Department
Police (Non-Emergency)	954.764.4357	Police Department
Potholes	954.967.4526	Public Works
Recycling	954.967.4320	Public Works
Red Light Camera Tickets	954.967.4382	Police Department
Sewer Pipes	954.921.3046	Public Utilities
Showhead Exchange Program	954.967.4455	Public Utilities
Sidewalk Complaints	954.921.3061	Code Compliance
Sidewalk Repair	954.921.3900	Public Works
Sports Programs	954.921.3404	Parks, Recreation & Cultural Arts
Street Lights	954.967.4526	Public Works
Summer Camp and After Care	954.921.3404	Parks, Recreation & Cultural Arts
Toilet Rebate Program	954.967.4455	Public Utilities
Trees (City Right of Way)	954.967.4526	Public Works
Tree Removal Permit	954.921.3900	Public Works
Water Bills, Water Service	954.921.3938	Public Utilities
Water Pipes (Water Main Breaks)	954.921.3046	Public Utilities
Website	954.921.3098	Public Affairs & Marketing
Zoning	954.921.3477	Planning