



# CITY OF HOLLYWOOD, FLORIDA UTILITY SERVICE APPLICATION FORM

**SERVICE ADDRESS:** \_\_\_\_\_

**CUSTOMER NAME:** \_\_\_\_\_

**ALL UTILITY BILLS WILL BE MAILED TO THE SERVICE ADDRESS SPECIFIED ABOVE, TO THE ATTENTION OF THE CUSTOMER NAME SHOWN, UNLESS INDICATED OTHERWISE HERE:**

IN CARE OF: \_\_\_\_\_  
Last First M.I.

(OR) COMPANY NAME (IF APPLICABLE) \_\_\_\_\_

MAILING ADDRESS (IF DIFFERENT THAN ABOVE): \_\_\_\_\_  
Street Address Apt/Suite City State Zip Code

**CUSTOMER HOME PHONE #** \_\_\_\_\_ **WORK PHONE#** \_\_\_\_\_ **CELLULAR#** \_\_\_\_\_

**FEIN** (BUSINESS IF APPLICABLE): \_\_\_\_\_ **DRIVER LICENSE #:** \_\_\_\_\_ (PROVIDE COPY)

**E-MAIL ADDRESS:** \_\_\_\_\_

**IS THE CUSTOMER THE OWNER OF THE SERVICE LOCATION OR A RENTER?** (CHECK BELOW AND COMPLETE)

**PROPERTY OWNER:** Please specify property closing date and provide a copy of the deed: \_\_\_\_\_

**RENTER:** Please specify lease start date and provide a copy of your lease: \_\_\_\_\_

**AS REQUIRED BY LOCAL ORDINANCE, THE CITY PROVIDES GARBAGE PICKUP SERVICE TO ALL SINGLE-FAMILY RESIDENCES FOR A FEE. ALL OTHER ACCOUNTS WILL BE BILLED GARBAGE PICKUP AS WELL, UNLESS PROOF OF PRIVATE CONTRACTED SERVICE IS PROVIDED AT THE TIME OF THIS APPLICATION.**

**Please read and sign below:** I understand that payments are due by the date specified on the bill, and that the City assesses a late payment penalty on any past due portion of the bill. Failure to pay will result in my service being disconnected and my account being assessed a service disconnect fee. I hereby certify that I have read and agree to the information on the reverse side of this form regarding customer deposits. I understand that my deposit may be applied toward any arrearage on my account, and can be increased upon being repeatedly delinquent or in the case of multiple returned checks. I understand that my deposit will be refunded as a credit to my account upon good credit history pursuant to the City's eligibility criteria. When I close my account, I authorize the City of Hollywood, Florida, to reduce my deposit by any outstanding amount on my account prior to refunding it to me. I understand that the City will only refund the deposit to the person lawfully entitled to receive it, upon proper identification if requested. I understand that it takes about three weeks after final charges are posted for deposit refund checks to be processed and mailed. I am responsible for providing a forwarding address to the City. I understand that pursuant to Section 51.071 of the City's Code of Ordinances, I am required to keep physical access to the water meter located on my premises free and clear of debris and other obstacles so the City can access the meter. I further understand that if I do not provide such access to the City, I can be subject to Code Enforcement citation and Special Hearing procedures, and also to the City's right, upon 10 days written notice, to take any reasonable physical action to secure access to the meter and remove obstacles, including breaking any lock, removing any gate, and restraining or subduing any dog or other animal that prevents, interferes with or otherwise impedes access to the meter. The City shall not be held liable for damage to the property as long as the City makes a reasonable effort to minimize such damage. Any reasonable expense incurred by the City in securing access to its water meter shall be the responsibility of the property owner and, if not paid, shall constitute a lien on the property.

**I understand that a \$20.00 application fee will be billed to my Utility Account and appear on my first Utility Bill.**

**Customer's Signature:** \_\_\_\_\_ **Today's Date:** \_\_\_\_\_

**Title (Companies/Organizations only):** \_\_\_\_\_

CID # \_\_\_\_\_  
LID # \_\_\_\_\_

<b>FOR OFFICE USE ONLY:</b> Received By: _____ Date: _____	
CID# _____	<b>Deposits:</b> Water/Irrigation (UD) \$ _____
LID# _____	Sewer (UD) \$ _____
Meter Use: <b>SFAM MFAM COMM IRRIG</b>	Subtotal (UD) \$ _____
<b>HOTL/MOTL HOSP SCHL GOVT</b>	Garbage (DS) \$ _____
<b>NEW METER INSTALLATION:</b>	<b>Total Tap Fee: \$</b> _____
No. of Units: _____ Inside City: _____ Outside City: _____	
Meter Size(s): _____ Cycle: _____ Route: _____	<b>Total : \$</b> _____

**REQUIRED UTILITY DEPOSIT BY CUSTOMER TYPE**

**A. RESIDENTIAL**

Single Family Duplex or Triplex	Customer	Multi Family 4 Units and over	Hotels / Motels
Water (per unit)	50.00	40.00 (per unit)	40.00 (per unit)
Sewer (per unit)	75.00	60.00 (per unit)	60.00 (per unit)
Garbage (per unit)	60.00	60.00 (per unit)	60.00 (per unit)

**B. COMMERCIAL / NON RESIDENTIAL METERS**

Meter Size	Water	Sewer	Total Deposit
5/8"	70.00	100.00	170.00
1"	130.00	200.00	330.00
1 1/2"	270.00	430.00	700.00
2"	500.00	830.00	1,330.00
3"	1,000.00	1,800.00	2,800.00
4"	2,000.00	3,600.00	5,600.00
6"	3,500.00	6,000.00	9,500.00
Over 6"	<b>2 1/2 Months Average Billing</b>		

**C. IRRIGATION / SPRINKLER METERS**

Meter Size	Water
5/8"	70.00
1"	130.00
1 1/2"	270.00
2"	500.00
3"	1,000.00
4"	2,000.00
6"	3,500.00

**REQUIRED TAPPING AND METER INSTALLATION FEES**

Meter Size	Tap and Install	Install Only	Fire Rated Tap and Install	Special Open Cut Roadway Install	Fire Rated Roadway Install
5/8"	800.00	185.00	--	2,300.00	--
1"	880.00	231.00	--	2,380.00	--
1 1/2"	1,060.00	320.00	--	2,580.00	--
2"	1,180.00	420.00	--	2,680.00	--
3"	3,400.00	--	--	7,400.00	--
4"	5,200.00	--	8,860.00	9,700.00	13,860.00
6"	7,000.00	--	10,000.00	13,000.00	16,000.00
8"	9,500.00	--	13,000.00	15,500.00	19,500.00

**ABOUT YOUR DEPOSIT:** The City of Hollywood requires that every utility customer pay a cash deposit upon opening or re-establishing an account with the City to guarantee payment on the account for water and/or sewer service rendered. A deposit is required for every location serviced by the City. Therefore, customers with more than one utility account (i.e., with multiple service locations) are required to provide a deposit for each account. The City pays interest annually on utility deposits. Deposits earn interest at the average annual rate earned by the City on its pooled investments. In the case of repeated delinquency or multiple returned checks, the City may also require a customer to redeposit monies (assuming the deposit was already refunded), or increase the amount of the deposit currently on account. The customer will be billed for the deposit or deposit increase, and the next payment received will be applied first toward fulfilling this obligation. A customer pays the deposit with the express understanding and agreement that the City may apply all or any part of the deposit towards any arrearage on the account in satisfaction of the amount owed. Deposits are refunded to the customer under two circumstances:

- 1 - Upon establishing a satisfactory payment record with the City, the City will refund the deposit to owner occupied Single-Family, Duplex or Triplex Residential customers provided that the owner has received continuous service for at least 23 months and has not been late in payment more than once in the preceding 12 months. Further, the customer can not have had a returned check, been disconnected, tampered with the meter or used service in a fraudulent or unauthorized manner during the preceding 12 month period. The refund is granted as a credit and is applied directly to the owner's utility account.
- 2 - Upon closing an account the City will refund the deposit less any amount owed to the City. The refund is paid by check and is typically mailed within three (3) weeks of the final meter reading on the account. The customer is responsible for providing a forwarding address to the City.

The deposit shall in no way be construed to preclude the City of Hollywood from discontinuing any and all water services to the service location in the event of default on payment of any indebtedness for water and sewer service rendered to the premises, regardless of whether or not the amount of the deposit is sufficient to cover the arrearage amount.