

Important Information about Residential Garbage, Brush and Hard Junk Collection

As of February 2, 2009, instead of seeing City trucks and City workers coming down Hollywood's streets and alleys to collect garbage, brush and hard junk; residents will see trucks and workers from Waste Pro. Recently, the City Commission voted to contract with Waste Pro for residential garbage collection services. This decision saved more than \$3.5 million in operational costs for the City, while maintaining service levels and reasonable rates for residents. Without these operating changes, the City's Environmental Services Division would have accumulated a projected shortfall of more than \$6.3 million in the next several years.

Residents will now have their twice weekly residential garbage collection and their once monthly yard waste and bulky junk collection handled by Waste Pro. This new service provider will operate on the same pick-up schedule City crews utilized. Residents should place their gray roll-out garbage carts in the alley (if one is available) or at the curb by 6:30 a.m. on their regularly scheduled pick-up days just as they have grown accustomed to doing.

Waste Pro will also be providing monthly commingled collection services. Crews will collect up to four cubic yards of commingled material (brush and hard junk) on a monthly basis. The City's four designated collection areas (see map) will remain the same. Residential customers in each area must place all material in the alley (if one is available) or at the curb by 6:30 a.m. on the Monday morning of your scheduled collection week. Remember, it is a violation of City code to store brush and junk in the alley or at the curb in the weeks leading up to your scheduled pick-up. All materials must be stored on your property, not in the right-of-way.

Customers can continue to expect excellent, reliable garbage collection services within the City of Hollywood. Creating greater cost efficiencies in the delivery of these services helps us to maintain a balanced budget and reduce the tax burden on all our residents.

If you have any questions about Waste Pro services, the customer service number is 954-967-4200.