



## RETROFIT TOILET REBATE PROGRAM

### Requirements and Guidelines

The City of Hollywood Public Utilities Department is offering a retrofit program to qualified Hollywood residents to replace older toilets which use an excessive amount of water. Eligible City of Hollywood utility customers who submit an application, with proof of purchase for the replacement of an older toilet with a WaterSense certified toilet may receive a credit of up to \$100 per toilet. For additional information about the program please visit our website at: [www.hollywoodfl.org](http://www.hollywoodfl.org), call 954.921.3579, or send an email to [H20program@hollywoodfl.org](mailto:H20program@hollywoodfl.org)

#### These conditions must be met for a toilet purchase to be eligible for a rebate:

- ◆ Must be a current, good-standing customer of the City of Hollywood water utility system
- ◆ The program is open to single family, multi-family and commercial/institutional properties
- ◆ The toilet(s) to be retrofitted must use three (3) or more gallons of water per flush
- ◆ Maximum of two (2) toilets per or 10 for commercial properties, unless pre-approved for additional rebates.
- ◆ The completed application must include the customer's original sales receipt and a copy of the most recent water bill
- ◆ Participants must provide after pictures of the toilet replacement installed
- ◆ The replacement toilet(s) must carry a WaterSense logo
- ◆ No permit is required for a simple toilet replacement (providing no new piping/plumbing is installed)
- ◆ You may replace the toilet yourself; however, the City of Hollywood recommends you hire a plumber
- ◆ Participants are responsible for any contracts or payment to contractors/vendors (plumber). It is the participants responsibility to verify contractor's license and insurance information before contracting with them
- ◆ The program is effective for Single Family-10/20/10; Multi-2/6/13; Commercial-8/28/15; and is Not retroactive
- ◆ Not available for new construction
- ◆ Incomplete toilet replacements will result in recovery of rebate
- ◆ Funds are limited and rebates offered on a first come, first served basis
- ◆ Eligible participants will have up to \$100.00 credited to their active/current water account. If the purchase price, not including tax, is less than \$100.00, the credit will be for the purchase price amount. The purchase price is calculated for the tank and the bowl only and does not include installation, accessories, taxes, or other related items
- ◆ Once approved, please allow at least 3-4 billing cycles for your account to be credited
- ◆ The rebate program is not responsible for materials lost by mail
- ◆ Submission or possession of a rebate application does not guarantee receipt of a rebate
- ◆ By participating in the City of Hollywood's Rebate Program, the customer agrees a toilet replacement verification visit may be performed by a City of Hollywood representative. Customers may be asked to respond to a follow-up survey conducted by City staff
- ◆ Completed application packets must include: signed and dated application, original sales receipt for toilet purchase, a copy of your current/recent water bill, and after pictures of the toilet installation
- ◆ Clearly label all of your attached documents
- ◆ Incomplete application packages will be rejected
- ◆ City of Hollywood reserves the right to change the rebate program without notice
- ◆ City of Hollywood sanitation customers may have their old toilet(s) disposed of for **FREE**. Call 954.967.4200 to schedule a pick up. Please do **NOT** break the toilet(s)

Mail or Bring Rebate applications, along with the original receipt and supporting documentation to:

Toilet Rebate Program  
City of Hollywood Public Utilities Department  
1621 N 14th Avenue  
PO Box 229045  
Hollywood, FL 33022-9045